

# Service Plan Overview



## Warranty & Maintenance Agreements

### AML Extended Warranty

An Extended Warranty may be purchased for eligible products, as denoted on the product warranty chart below. An Extended Warranty REPLACES the standard limited warranty, and provides for the following additional benefits.

- Additional warranty term, depending on the product (see Extended Warranty chart below).
- Covers failures as a result of normal wear and tear (not abuse).
- Covers firmware upgrades.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.

The Extended Warranty may be purchased anytime during the term of the standard limited warranty. The Extended Warranty is not an extension of the standard warranty, but instead replaces it. The start date of the Extended Warranty is the start date of the original warranty. Note that the Extended Warranty does not cover products that have been subjected to misuse, neglect, improper installation, or that have been modified or used for purposes other than what they were intended.

Extended Warranty			
PRODUCT	TERM	LIST PRICE	Part Number
KDT750-XXXX	3 years	\$165	SVC-EW750
KDT900-XXXX	3 years	\$165	SVC-EW900
M8050-XXXX-XX	3 years	\$245	SVC-EW8050
M5900-XXX	3 years	\$175	SVC-EW5900
M5900i-XXX	3 years	\$190	SVC-EW5900i
M7220-XXXX-XX	3 years	\$225	SVC-EW7220
M7221-XXXX-XX	3 years	\$240	SVC-EW7221
M71V2-XXXX-XX	3 years	\$225	SVC-EW71V2
M7140-XXXX	3 years	\$225	SVC-EW7140
M7170-XXXX-XX	3 years	\$375	SVC-EW7170
MT7570-XXXX-XX	3 years	\$695	SVC-EW7570

Extended Warranty			
PRODUCT	TERM	LIST PRICE	Part Number
ACC-5925	3 years	\$35.00	SVC-EW5925
ACC-5935	3 years	\$135.00	SVC-EW5935
ACC-5940	3 years	\$95.00	SVC-EW5940
ACC-7036	3 years	\$58.00	SVC-EW7036
ACC-7037	3 years	\$135.00	SVC-EW7037

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### AML Extended Warranty PLUS

An Extended Warranty Plus may be purchased for eligible products, as denoted on the product warranty chart below. An Extended Plus Warranty REPLACES the standard limited warranty, and provides for the following additional benefits.

- Additional warranty term, depending on the product (see Extended Warranty PLUS chart below).
- Covers the failure of internal components as a result of normal wear and tear.
- Covers failure of external components regardless of fault. Generally this includes the case, LCD displays, keypads, overlays, lenses, and exposed connectors.

*Note : This does not include the replacement of internal components as a result of abuse or excessive wear and tear. Printed circuit boards, scan engines, and other electronic assemblies are not covered if they are physically damaged.*

- Covers firmware upgrades.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.

The Extended Plus Warranty may be purchased anytime during the term of the standard limited warranty. The Extended Plus Warranty is not an extension of the standard warranty, but instead replaces it. The start date of the Extended Warranty is the start date of the original warranty. Note that the Extended Plus Warranty does not cover products that have been subjected to improper installation, or that have been modified or used for purposes other than what they were intended.

Extended Warranty Plus			
PRODUCT	TERM	LIST PRICE	Part Number
KDT750-XXXX	3 years	\$245	SVC-EWP750
KDT900-XXXX	3 years	\$245	SVC-EWP900
M8050-XXXX-XX	3 years	\$385	SVC-EWP8050
M5900-XXX	3 years	\$275	SVC-EWP5900
M5900i-XXX	3 years	\$290	SVC-EWP5900i
M7220-XXXX-XX	3 years	\$365	SVC-EWP7220
M7221-XXXX-XX	3 years	\$380	SVC-EWP7221
M71V2-XXXX-XX	3 years	\$365	SVC-EWP71V2
M7140-XXXX	3 years	\$365	SVC-EWP7140
M7170-XXXX-XX	3 years	\$645	SVC-EWP7170
MT7570-XXXX-XX	3 years	\$995	SVC-EWP7570

Extended Warranty Plus			
PRODUCT	TERM	LIST PRICE	Part Number
ACC-5925	3 years	\$75.00	SVC-EWP5925
ACC-5935	3 years	\$235.00	SVC-EWP5935
ACC-5940	3 years	\$165.00	SVC-EWP5940
ACC-7036	3 years	\$110.00	SVC-EWP7036
ACC-7037	3 years	\$195.00	SVC-EWP7037

# Service Plan Overview



## Warranty & Maintenance Agreements

### AML Maintenance Agreements

A Maintenance Agreement may be purchased for products whose warranty has expired, and that are eligible as denoted on the product warranty chart below. An AML Maintenance Agreement provides for the following:

- AML will repair any and all product defects as long as the unit is repairable, and, in the opinion of AML, has not been subjected to abuse or negligence. The Maintenance Agreement does not cover product replacement.
- Preventative maintenance/service performed once annually at customer's discretion.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.
- Prior to the expiration of the initial term, a Maintenance Agreement may be renewed annually.

Maintenance Agreements may be purchased anytime after the expiration of the standard limited warranty. However, before the activation of a maintenance agreement, the product must be returned and inspected to ensure the product is in good working order and free from defects. This process is subject to a \$35 inspection fee as well as flat-rate repair charges incurred to repair the unit, if required. The customer will be contacted after the inspection and prior to performing any repair activities.

Maintenance Agreement Plus			
PRODUCT	TERM	LIST PRICE	Part Number
KDT750-XXXX	1 year	\$160	SVC-MAP750
KDT900-XXXX	1 year	\$160	SVC-MAP900
M8050-XXXX-XX	1 year	\$295	SVC-MAP8050
M8050-XXXX-XX	3 years	\$750	SVC-MAP8050-3
M5900-XXX	1 year	\$215	SVC-MAP5900
M5900-XXX	3 years	\$545	SVC-MAP5900-3
M5900i-XXX	1 year	\$230	SVC-MAP5900i
M5900i-XXX	3 years	\$560	SVC-MAP5900i-3
M7220-XXXX-XX	1 year	\$275	SVC-MAP7220
M7220-XXXX-XX	3 years	\$700	SVC-MAP7220-3
M7221-XXXX-XX	1 year	\$290	SVC-MAP7221
M7221-XXXX-XX	3 years	\$715	SVC-MAP7221-3
M71V2-XXXX-XX	1 year	\$275	SVC-MAP71V2
M71V2-XXXX-XX	3 years	\$700	SVC-MAP71V2-3
M7100-XXXX-XX	1 year	\$275	SVC-MAP7100
M7140-XXXX	1 year	\$275	SVC-MAP7140
M7140-XXXX	3 years	\$700	SVC-MAP7140-3
M7170-XXXX-XX	1 year	\$435	SVC-MAP7170
M7170-XXXX-XX	3 years	\$1,110	SVC-MAP7170-3
MT7570-XXXX-XX	1 year	\$695	SVC-MAP7570
MT7570-XXXX-XX	3 years	\$1,695	SVC-MAP7570-3

# Service Plan Overview

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Maintenance Agreement			
PRODUCT	TERM	LIST PRICE	Part Number
KDT750-XXXX	1 year	\$115	SVC-MA750
KDT900-XXXX	1 year	\$115	SVC-MA900
M8050-XXXX-XX	1 year	\$175	SVC-MA8050
M8050-XXXX-XX	3 years	\$445	SVC-MA8050-3
M5900-XXX	1 year	\$120	SVC-MA5900
M5900-XXX	3 years	\$305	SVC-MA5900-3
M5900i-XXX	1 year	\$135	SVC-MA5900i
M5900i-XXX	3 years	\$320	SVC-MA5900i-3
M7220-XXXX-XX	1 year	\$155	SVC-MA7220
M7220-XXXX-XX	3 years	\$395	SVC-MA7220-3
M7221-XXXX-XX	1 year	\$170	SVC-MA7221
M7221-XXXX-XX	3 years	\$410	SVC-MA7221-3
M71V2-XXXX-XX	1 year	\$155	SVC-MA71V2
M71V2-XXXX-XX	3 years	\$395	SVC-MA71V2-3
M7100-XXXX-XX	1 year	\$155	SVC-MA7100
M7140-XXXX	1 year	\$155	SVC-MA7140
M7140-XXXX	3 years	\$395	SVC-MA7140-3
M7170-XXXX-XX	1 year	\$245	SVC-MA7170
M7170-XXXX-XX	3 years	\$625	SVC-MA7170-3
MT7570-XXXX-XX	1 year	\$495	SVC-MA7570
MT7570-XXXX-XX	3 years	\$1,195	SVC-MA7570-3

Maintenance Agreement (Terminal Accessories)			
PRODUCT	TERM	LIST PRICE	Part Number
ACC-5925	1 year	\$25.00	SVC-MA5925
ACC-5925	3 years	\$52.50	SVC-MA5925-3
ACC-5935	1 year	\$94.50	SVC-MA5935
ACC-5935	3 years	\$164.50	SVC-MA5935-3
ACC-5940	1 year	\$66.50	SVC-MA5940
ACC-5940	3 years	\$115.50	SVC-MA5940-3
ACC-7036	1 year	\$40.75	SVC-MA7036
ACC-7036	3 years	\$77.00	SVC-MA7036-3
ACC-7037	1 year	\$94.50	SVC-MA7037
ACC-7037	3 years	\$136.50	SVC-MA7037-3